

**11-DAY PORTUGAL & SPAIN SUPREME (EUM11) EFFECTIVE : APR 01, 2015**

Charming Holidays constantly strives to improve tour itinerary and features. A variety of optional, self-paid tour program provided by different Suppliers or Operators have been proposed to tour members. As many levels of risk will be encountered, tour members not only have to take their own risk, but also to observe the laws, regulations, orders and requirements imposed on them.

In order that tour members may have every opportunity to broaden their horizon, our tour leader is delighted to arrange optional tours for guests to various attraction sites during leisurely breaks. Fees indicated below include the actual admission, guide and driver fees as well as transfer service to venues where applicable. Should any of these optional tours be cancelled due to unforeseen circumstances, advanced notice will be given whenever possible. The fees indicated below are based on a minimum of 20 persons and will be increased slightly for group size under 20.

OPTIONAL TOURS	BRIEF DESCRIPTION	FEE / PERSON
<b>Flamingo Dance Show</b>	Flamenco is a style of music and dance which is considered part of the culture of Spain, Flamenco dance is a highly-expressive, Spanish dance form. The flamenco is a solo dance characterized by hand clapping, percussive footwork, and intricate hand, arm and body movements. (Fee includes round-trip transfer, admission & a drink)	Adult & Child EUR \$ 45 per person
<b>Spanish bullfighting (only available in May)</b>	Bullfighting (or corrida de toros in Spanish) is a traditional spectacle of Spain, in which one or more bulls are ritually killed in a bullring as a public spectacle. The tradition involves professional toreros, who execute various formal moves in order to subdue the bull itself. Such maneuvers are performed at close range, and have in some cases resulted in injury or death of the bullfighter. The bullfight usually concludes with the killing of the bull by a sword thrust. Remarks: Confirmation of the show subjects to availability of the day.	Adult & Child EUR \$ 70 per person

OPTIONAL MEALS	MENU	FEE / MEAL
<b>Buffet lunch in Granada</b>	Variety Spanish food, including soup, choices of salad, seafood and meat dishes, fresh fruit and dessert.	Adult & Child EUR \$ 20 per person
<b>Lunch in Fatima</b>	A special meal featuring Bacalhau. Bacalhau means "cod" in Portuguese but the word also refers to salted cod, the national dish of Portugal. Bacalhau is very popular in Portugal, as well as in Galici. Bacalhau is usually served with potatoes. This special meal is being served in a Superior hotel's restaurant in Fatima.	Adult & Child EUR \$ 20 per person
<b>Lunch in Gibraltar</b>	Gibraltar is a British overseas territory located on the southern end of the Iberian Peninsula and Europe. It also shares a land border with Spain to the north. Special meal of Fish & Chip is introduced to get a taste of this British's Last Colony.	Adult & Child EUR \$ 20 per person
<b>Lunch in Toledo</b>	No trip to Spain would be complete without sampling its famous rice dish, Seafood Paella. Paella is a Valencian rice dish that originated in its modern form in the mid-19th century near lake Albufera, a lagoon in Valencia, on the east coast of Spain. The key ingredients include seasonal seafood, saffron and olive oil.	Adult & Child EUR \$ 20 per person

\*\* Fee for Optional meal arrangement is inclusive of taxes & gratuity



**CHARMING HOLIDAYS**

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## Portugal & Spain 2015 Travel Guide

### Travel Documents and Visas

Visa requirements by Portugal and Spain depend on the type of travel document you are holding. However, in all cases, your travel document must be valid for at least 6 months beyond stay. Please arrive on time at the airport on your day of travel and remember to bring all relevant travel documents and visas.

### Check-in Baggage

Before setting off, please be well prepared so that your travels are relaxed and enjoyable. When you are packing, please bring only the essentials. Make sure that your clothing is light weight and easy to pack. All your heavy items should be packed together at the bottom of your suitcase. You should also avoid bringing breakable items (such as glass) to minimize the chance of breakage during travelling. Furthermore, please try to leave some space in your baggage for any souvenirs that you will buy at destinations.

Please also make sure you tag your baggage with our Charming Holidays baggage tags and clearly indicate your name, address and telephone number in English and Capital Letters to prevent your baggage from being mislaid or lost while travelling.

Batteries cannot be sent in your checked baggage. Please ensure that your baggage is sturdy and durable enough to protect your personal belongings throughout the whole journey. For international flights, each passenger is only allowed 1 piece of baggage, not weighing more than 23 kg (50 lbs). For domestic European flights, each passenger is only allowed 1 piece of baggage, not weighing more than 20kg (44lbs).

### Carry-on Baggage

Prior to tour departure, Charming Holidays will provide each tour member with a complimentary carry-on bag, the measurements of which meet the size limits for carry-on bags for international flights. Please do not use bags with other travel agents' logos to avoid mix-ups while travelling. Each person may bring one carry-on bag (not including camera bags or ladies purses), with maximum measurements of 22 in x 16 in x 9 in and maximum weight of 10 kg (22 lbs). As flights are long, please wear loose and comfortable clothing and shoes. You may like to bring a small bottle of lotion as in-flight air is often dry.

In accordance with the current security regulations, you are not allowed to pack the following items in your carry-on baggage: knives/sharp objects, illegal objects/substances, liquids over 100 ml, etc.

### Customs

Customs are different for each European country. In general, you can bring into any European country one carton of cigarettes and a maximum of one Litre of alcohol, but you cannot bring meat, fruits/vegetables, endangered animal species or specimens, plants with roots etc. On leaving, you may not have more than \$5000 Euros in cash.

### Clothing

Portugal and Spain have a hot summer and a mild winter, but rather cold in cities, like Lisbon and Madrid. Weather is unpredictable. Our company will provide you with a general idea of what the weather will be like at destinations for your reference, but you should be prepared for all types of weather while travelling. Before setting off, please refer to the weather reports of major newspapers and electronic media for accurate information, in order to get a better idea of what types of clothing you need to bring.

Convenient, comfortable and easy clothing will ensure that your travels are relaxed and enjoyable. Clothing that does not wrinkle easily, such as jeans, are a good choice. If you are travelling during your destination's winter months or to somewhere cold such as the snow mountain, you should bring warm clothing, such as gloves, scarves and hats, etc.

Please also note whether there may be certain situations where you may need to ensure that you have more formal wear, such as casinos or more formal dinners.

Shorts, mini- skirts and sandals will not be the appropriate attire for visits to temples/churches, castles or religious buildings. On the other hand, if your travels include visiting beaches and/or swimming, you may wish to bring your bathing suits, sandals and other beach wear.

It is always a good idea to bring a water-proof jacket or a wind breaker. European hotels do not provide toothbrushes, toothpaste and slippers. If these are necessary, please provide your own.

### Laundry Services

Most European hotels do provide laundry services. Please also note that these services usually take 2 business days. Before you send your clothes to be cleaned, please ensure that you know the return date. If you plan on washing your clothing yourself, you can bring a small container of laundry powder and a plastic bag to place your damp clothes in, if necessary.

### Seating arrangements

Different modes of transport during your tour are frequently used. Whilst we will do our very best to meet your needs and requests, please bear with us should there still be times when we cannot do so because of circumstances beyond our control. At various destinations, luxury buses fitted with wide windows will be available to serve you, so that you may enjoy seeing beautiful

sceneries en route. Fixed seating arrangement does not apply. However, we do request tour members to be considerate to change seats from time to time, so that all tour members may have the chance to enjoy the beautiful sceneries unhindered.

### Meals

Throughout your tour, on top of Western cuisine, you will have the chance to enjoy cuisines unique to each destination. In many European countries, a regular menu includes only appetizer, main course and desserts. Alcoholic drinks, tea, water, coffee, etc. will be at your own expense. Our company will arrange for American breakfasts to be served in hotels which, routinely, only serve Continental breakfasts. In case of special requests because of personal, religious or health reasons, tour members are requested to inform our company in advance prior to the start of the tour. Such will facilitate necessary arrangements.

### Accommodations

A list of hotels where you will stay during the tour will be sent to you before departure. Please keep the list for reference. You may also wish to give a copy of the list to your relative/friend in case they need to contact you. After arriving at each destination, your tour guide, in collaboration of the hotel concerned, will provide you with keys of designated rooms. Please ensure that you return the keys to the hotel reception counter before leaving.

European style hotels are mostly from historic or heritage buildings. Therefore, hotel rooms may not always be the same size. More modern hotels are not usually in the central part of the city. We choose hotels based on convenience, comfort and cleanliness. Most of the hotels have TVs, telephones and air conditioners. Private spending at the hotel (such as beverages, phone calls, laundry etc) are not included in the tour package. In order to avoid possible delays, please ensure that these private bills are paid before your departure time.

### Important Personal belongings

When travelling, please minimize carrying any expensive or valuable items. If you need to so do, please always carry them with you. Never leave these in your checked baggage, the tour bus, or in your hotel room.

### Cash/ Traveler's cheques/ Credit Cards

Before setting off, please ensure that you have exchanged currencies for each visiting country. Please make sure that you have a small denomination available for tips and petty cash etc. If you cannot exchange currencies ahead of time, Euros will be the best choice.

Travelers cheques are the safest method for payment, as the protection terms involved will minimize loss arising from theft or misplace. However, you should be aware that there are banking fees when you

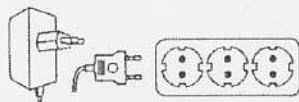
cash your traveler's cheques, which can differ from country to country, and the exchange rate for traveler's cheques is lower than cash. Credit cards, such as Visa and Mastercard, will play an important role in case of need. However, there are certain places that do not accept credit cards. This includes tips (for your tour leader, local guides, drivers and bell boys) and optional tours. In these cases, only cash is accepted.

Currency	Euro
CDN\$	0.70
US\$	0.79

NOTE: The above information is for reference only.

### Voltage

European countries and the hotels that we will be staying at use 220 volts. This is different from the voltage used in the US and Canada (110 volts). Please check if the voltage of your electrical appliance is convertible, and that you have an universal adaptor with you. (England uses 13M plugs).



### Medicare and Items of Personal Hygiene

While travelling abroad, you will experience different types of climate and food that you are not used to, resulting possibly to sickness. To play safe, it is imperative that you should bring along medication against common cold and other appropriate medication in case you need them. For individual tour member suffering from chronic diseases like hypotension, heart problems, diabetes, stomach pains, etc., adequate supply of each type should be brought along together with relevant prescriptions from doctors. As far as personal hygiene items, like tooth brush, tooth pastes, shower gel and moisturizing lotion are concerned, these can be brought along as required.

### Photography

Taking pictures is a regular activity of almost all visitors. They do so to treasure happy and exciting moments they experience. Ample opportunities will be made available to all to take pictures. However, there may be locations like museums where picture taking is prohibited. To avoid being involved in unhappy situation, which may cause delay, all are requested to comply with prohibition regulations where appropriate.

Batteries and memory cards can be purchased at most of our destinations. However, it is often more expensive than purchasing these items at home.

### Proposed Service Charges and Tips

All tour leaders of this company are highly experienced and professionally trained. They are capable of providing in-depth explanations on local culture and historical background of each destination. Official tour packages cover hotel accommodation, meals and transportation, but tips and other service charges are not covered. They are normally collected from tour members at the successful conclusion of each tour. Tour members are encouraged to give generously as recognition of the impeccable services rendered, and as a motivation for them to do even better in future tours. In this respect, we wish to propose the following.

TOUR CODE	EUM11
EUR\$ (P/P)	\$120

### Shopping

Travelers will enjoy the tour all the more if they can buy souvenirs unique to the countries they have visited. Europe is generally recognized as a paradise for shoppers, where products of infinite varieties are available for choice. Ample opportunities for shopping will be made available to all. To avoid buying fake or poor quality goods, only reputable shops will be arranged for all to make purchases from. These recommendations are made based on our experience only, and it is up to your personal discretion whether or not you choose to purchase at these recommended stores. In order that you may not miss out items that you wish to purchase, drawing up a detailed list in advance is a good idea.

### Safety

Pick-pocketing is common in European cities, such as Rome, London and Paris. We recommend that you keep your important documents and valuables in the hotel's safe. Never leave your valuables unattended on tour buses or in your hotel room.

### Insurance

Medication and medical care is expensive overseas. We recommend that you purchase traveller's insurance that covers medical expenses in case of emergencies. Please refer to the insurance provider recommended by our company.

### Weather

Average Temperature Chart (centigrade):

MONTH	1	2	3	4	5	6	7	8	9	10	11	12
COUNTRIES												
PORTUGAL	6	8	9	13	20	23	30	30	20	15	12	7
SPAIN	5	7	9	13	19	24	30	30	22	16	11	8

NOTE: The above chart is for reference only. Before setting off, please refer to major newspapers and electronic media for accurate information.

### Optional Tours

Optional tours are available to broaden your horizon while travelling. You can join these optional tours at your leisure during free time. The charges will include entrance fees, local guide fees, transportation, and overtime for the driver, based on a group rate of minimum 20 persons. For groups under 20 persons, the charges may be slightly increased. You will be informed by your tour leader if such tours have to be cancelled due to unforeseen circumstances, such as bad weather.

❖ Please refer to our descriptive leaflets for optional tours/meals.

### Return Flight Arrangements

If you would like to make alternate arrangements, such as prolonging your stay after the tour, the return flights must be prearranged prior to departure. To ensure that your flight is available, the return flights must be reconfirmed with the local airline 72 hours before departure.

### Time Differences

Portugal - 5 hrs ahead Eastern Time; 8 hrs ahead Pacific Time

Spain - 6 hrs ahead Eastern Time; 9 hrs ahead Pacific Time

### Travel Check List

- Travel Document, ID card, air ticket
- Foreign currencies, credit cards, travellers cheques
- Camera, memory card, charger
- Plug, adaptor
- Hair dryer, alarm clock, travel style kettle
- Spare glasses, sunglasses
- Rain coat, umbrella, wind breaker
- Jacket, shirt and tie
- Skirt and suit
- Pyjamas, underwear, socks, Bathing suit
- Scarf, gloves, warm clothing
- Slippers, comfortable shoes
- Over the counter medication, prescription medication
- Tooth paste, tooth brush, electric shaver
- Skin care lotion, cosmetics, bath gel and shampoo

Have a nice holiday !